AMENDMENTS TO THE SPECIFICATION

Please replace the paragraph at page 15, starting at line 16 with the following.

The applications 40 and 50 and the managers 42 and 52 are adapted to underlying execution environments of the e-services 22 and 24. For example, if the e-service 22 provides a Java environment then the application 40 and the manager 42 may be Java servlets. If the e-service 22 is a platform that employs a particular operation operating system, then the application 40 and the manager 42 may be application programs that run under the particular operating system. Communication between the applications 40 and 50 and the corresponding managers 42 and 52 may be accomplished using any known mechanism that is enabled by the underlying execution environment. The managers 42 and 52 may make use of underlying system utilities for gathering and recording management information.